

Connect & Control Technologies

Quality Policy

We are committed to comply with all internal and external requirements, and continuously improve our organizational capabilities, products, processes and services in order to meet Customer expectations.

By establishing this policy, we, as an organization and individuals in the organization, are expressing our commitment to the three C's stated in the Quality Policy. These three C's are:

Compliance

There are no "ifs", "ands" or "buts" when it comes to complying with any and all applicable requirements whether - regulatory, customer or internal. We will understand the requirements and develop simple and clear methods of compliance. We will follow our procedures, we will escalate when we observe a noncompliance, and we will deploy effective corrective actions to fix the circumstances giving rise to the noncompliance.

Customers

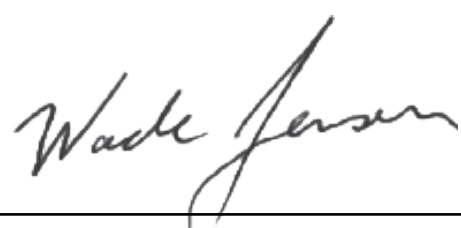
We are committed to meeting customer expectations. In the context of our business, "customer" means anyone who uses our work-product, and includes internal and external customers as well as regulatory agencies. We will understand customer requirements, expectations, and Critical to Quality (CTQs) elements of our work-product from the customer's perspective; and we will strive to meet or exceed them.

Continuous Improvement

Ours is an evolving vibrant business that is subject to internal and external forces of change. We will lead the change, we will adapt. We will continually improve to meet business and quality objectives in order to meet or exceed customer expectations. We will achieve this by using VBLSS tools, understanding market trends and current and future customer needs, developing efficient compliance methods, adapting to evolving technology and automation, breaking down organizational silos, and investing in and empowering our greatest asset, people.



Steve Kim
Vice President Technology, Quality
and Strategy



Wade Jensen
Director Global Quality Systems
and Compliance



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